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# Mandatory Disclosure Statement

ATTN: Drummond Group, LLC13359  
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Suite B 406-238  
Austin, TX 78750

October 4, 2018  
Fivos Health  
Fivos Practice Suite

To Drummond Group:

The Mandatory Disclosure statement of costs and limitations for our certified product(s) is attached to this letter and will be posted along with the required product information on our website here:

<https://fivoshealth.com/solutions/workflow-for-providers/practice-suite-for-obls-and-specialties/#>

We agree to notify Drummond Group of any and all future changes to our transparency and disclosures language for this certified product-version.

We understand and agree that the ONC Health IT Certification Program Final Rule statement gives Drummond Group, as an ONC-ACB, the sole responsibility for ensuring compliance and determining appropriate consequences if EHR technology developers fail to divulge accurate transparency and disclosures information.

We understand and agree that we will provide to Drummond Group copies of or give access to any and all websites, marketing materials, communication statements, and other assertions made by your organization regarding the ONC certification status of this product in a reasonable time to ensure the transparency and disclosures information is being accurately disclosed.

*Eric Nilsson*

Eric Nilsson, Chief Technology Office  
8 Commerce Avenue, West Lebanon, NH 03784  
<https://www.fivoshealth.com/>



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Fivos Health offers the Fivos Practice Suite EMR platform in the following pricing models:

- Software as a Subscription (SaaS) – A subscription based solution that includes recurring monthly or annual subscription fees (technical assistance services are included within this fee).
- Software License –A license based solution that includes a one-time license fee and recurring monthly or annual technical assistance services fees.

The terms of Fivos' SaaS or Software License agreements do not create any limitations on the implementation or use of certified capabilities.

Depending on the customer's needs and requirements, they may incur additional costs for any services requested outside the scope of Fivos' standard offering (such as additional implementation and training services, business analysis services, customization services, etc.)

All contract pricing is clearly identified on the customer's initial order form to ensure clients understand the upfront and ongoing cost associated with the Fivos Practice Suite EMR product and any third party vendors.

Our complete EHR solution will require the following additional third party components to run:

- Microsoft Server running Windows Server 2008 R2 or higher
- Microsoft Workstation running Windows 7 or higher
- Microsoft SQL relational database Version 2008 R2
- Microsoft Word and Excel Version 2007 or higher Professional
- SSL certificate with SHA2 & 512-bit encryption or higher
- HISP- Secure Exchange Solutions

Any additional costs that may be incurred for this certified product-version can be viewed below.

## Costs and Limitations of Certified Health IT

Capability	Description of Capability	Costs or Fees <i>Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the implementation or use of the capability -OR- in connection with the data generated in the course using the capability</i>	Contractual Limitations <i>Limitations of a contractual nature (including developer policies and other business practices) that a user may encounter in the implementation or use of the capability -OR- in the connection with the data generated in the course of using the capability</i>	Technical or Practical Limitations <i>Limitations of a technical or practical nature that a user may encounter that could prevent or impair the successful implementation, configuration, maintenance, support or use of the capability -OR- prevent or limit the use, exchange or portability of any data generated in the course of using the capability</i>
DIRECT Messaging	DIRECT capability allows users to send and receive information securely to/from other users of certified health IT systems. Associated criteria- 170.315.b.1_XDR_Transitions_of_Care	Fivos works with a HISP, Secure exchange Solutions to provide this service. This involves an annual fee at organizational level. (Customer might incur an additional per provider fee if the customer decides to set up individual provider accounts)	"No contractual limitations"	"No technical or practical limitations"
Transmission of data to immunization registries and Public Health Agencies	Associated criteria- 170.315.f.1_ImmunizationSubmission 170.315.f.2_SyndromicSurveillance	Depending on the third party (Immunization/public health/specialized registry), this certified product-version may require one-time costs and/or re-occurring costs to establish interfaces for reporting to immunization public health agencies or any specialized registry.	"No contractual limitations"	"No technical or practical limitations"
Export of clinical summaries	Associated criteria- 170.315.b.6_Data_Export	No cost/fee	"No contractual limitations"	"No technical or practical limitations"
QRDA generation	Associated criteria- 170.315.c.1-c.4_Clinical_Quality_Measures	No cost/fee	"No contractual limitations"	It is advised to export data as QRDA files after hours to ensure optimal system performance.
CPOE medications and Electronic-prescriptions EPCS	Associated criteria- 170.315.a.1_CPOE_Meds 170.315.b.3_E-Prescribing 21 CFR 1311	No cost/fee Fivos works with Surescripts for Rx routing. Fivos, currently, absorbs the cost for a 3rd party Rx database, and ICD10 dictionary. Fivos works with ID.ME for two-factor authorization for EPCS and absorbs the cost for a 3 <sup>rd</sup> party set-up fee, however, there is an annual fee per physician and mid-level.	"No contractual limitations"	"No technical or practical limitations"
Electronic faxing	No associated criteria	Fivos works with a 3rd party cloud fax vendor. Customers need to sign up with the vendor and there is a cost involved with that.	NA	NA
Lab Results Interface	No associated criteria	Fivos works with diagnostic labs and hospitals for lab results interface. There may be additional costs for this interface depending on the 3rd party situation.	NA	NA